

Care Outside of Colorado

When you are outside Our Colorado service area benefits are only available for Emergency or Urgent Care or for a dependent child enrolled in the Away From Home Care (also known as Guest Membership program).

Away From Home Care (Guest Membership Program)

Available ONLY for covered children who reside outside Colorado and who are enrolled in UA Net.

NOT AVAILABLE FOR EMPLOYEES OR SPOUSE(S)/SAME GENDER DOMESTIC PARTNERS

WHAT IS THE AWAY FROM HOME CARE PROGRAM?

The Away From Home Care Program provides Guest Membership if your covered child will be outside of the UA Net service area for at least 90 days in one location.

Guest Membership allows your covered child to join another Blue Cross Blue Shield Plan and receive the full range of benefits offered by that Plan, excluding any “riders” you may have, i.e. prescription drugs, chiropractic care, or dental care. Review the Anthem provider directory at www.anthem.com/UniversityofColorado to find pharmacy locations and how to enroll in the University of Colorado Hospital mail order prescription service. **Prescription drug coverage will be provided exactly as it works for any UA Net member including the requirement to use the UCH Mail Order Pharmacy program.**

You won't have to complete a claim form or pay up front for your child's health care services, except for the out-of-pocket expenses (non-covered expenses, copayments and coinsurance) that you would normally pay anyway. (Please note that these payments might be different from those required by your home plan).

WHERE IS GUEST MEMBERSHIP AVAILABLE?

Membership is available if there is a participating Plan in your child's location (“Host Plan”). If it happens that the area your child will be in does not have a participating Plan, the Guest Membership would not be an option. See the following page for current states that participate. It is also important to note that even if the state is covered within the Guest Membership program, the county in which your child lives may not be covered.

The name of the City, County and State away from home will help us locate a Host Plan. Reasons for Guest Membership may include students away at school, the child (ren) of families living apart, and child's long-term travel. Students away at school and child (ren) of families living apart can have up to one year for Guest Membership. Guest Membership for a child's long term travel is limited to 180 days (6 months). **Renewals must be requested by you before the end of your child's Guest Membership.**

POINTS TO REMEMBER:

- It usually takes 30 days from the date of the request to establish a Guest Membership in a Host Plan. Membership becomes effective **15 days after receipt of the signed application.**
- Please call 800-827-6422 to request an application. You will need to know the “away from home” address including zip code. If a Guest Member is a minor, you will need to supply the name of the person caring for them in the Host Plan.
- The application will be sent to you, the subscriber, for signature and completion of the application.
- The Host Plan will contact the Guest Member to select a PCP and issue an ID card and enter the membership in their system.
- Guest Membership always includes an expiration date.

- Eligible Guest Memberships must be renewed each year. **Student certification through the home plan does not automatically renew a Guest Membership.**
- **Renewal letters will be sent 45 days prior to the expiration date.**
- **Urgent Care** is available while your child is waiting for Guest Membership to become effective. Call your Home Plan Customer Service at the number on the back of your ID card or call the Provider Locator at 800-810-2583.

The enrolled child **MUST** use their GUEST ID card when away from home and their UA NET card when in Colorado.

PARTICIPATING STATES: (SUBJECT TO CHANGE)

- Arizona
- Arkansas
- California
- Colorado
- Connecticut
- Delaware
- Florida
- Georgia
- Hawaii
- Illinois
- Indiana
- Kentucky
- Louisiana
- Maine
- Maryland
- Massachusetts
- Michigan
- Minnesota
- Missouri
- Nevada
- New Hampshire
- New Jersey
- New Mexico
- New York
- North Carolina
- Ohio
- Pennsylvania
- Rhode Island
- South Carolina
- Texas
- Virginia
- Wisconsin